

Military Saves Month Training Webinar

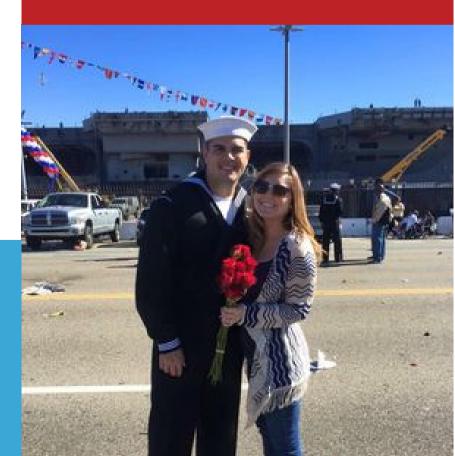
Financial Institutions







#MSM2021





AGENDA

- The <u>Why</u> Behind Military Saves Month
- The Military Saves Pledge
- Military Saves Month 2021 Themes
- Successfully Participating in Military Saves Month
- Designation of Savings Excellence Award
- Q&A

The <u>Why</u> Behind Military Saves

Who We Are

We are a research-based program that uses the principles of behavioral economics and social marketing to change savings behavior and motivate action.

We are proud participants in the Department of Defense Financial Readiness Network and the Military Spouse Employment Partnership, also through the DoD.

Mission

We seek to motivate, support, and encourage the entire military community to save money, reduce debt, and build wealth.

Our program encourages the entire military community to save automatically and to take the Military Saves Pledge, a savings tool, to create a simple savings plan.

Audience

Savers: Those who we encourage to build good savings behaviors.

Partners: Those who we encourage to promote savings to the military community. YOU!

Impact

Since 2005 we have encouraged over 360,000 from the military community to build better savings habits!

According to our 2019 survey, 80% of respondents say that taking the Military Saves Pledge has helped them to save.

MILITARY SAVES

WORKS WITH FINANCIAL INSTITUTIONS **IN THEIR COMMUNITIES**

WHY YOU SHOULD PARTICIPATE

insights from the military community

80%

SAY THAT A BANK OR CREDIT UNION IS THE PRIMARY WAY THEY SAVE

68%

HAVE CONTRIBUTED TO

RETIREMENT ACCOUNTS

69%

SAY THAT TAKING THE MILITARY SAVES PLEDGE HAS HELPED THEM SAVE

42%

THINK THEIR FINANCIAL INSTITUTION'S WEBSITE HELPS THEM MEET THEIR SAVINGS GOALS



HOW YOU CAN PARTICIPATE

identify and support positive financial actions



OFFER LOW- OR NO-FEE SAVINGS PRODUCTS









ENHANCE FINANCIAL LITERACY WITH MILITARY SAVES TOOLS AND RESOURCES



49%

FIND THEIR BANK OR CREDIT UNION TO BE A HELPFUL SOURCE OF IN-PERSON INFORMATION

SAY UNEXPECTED EXPENSES ARE THEIR BIGGEST SAVINGS CHALLENGE

Source: 2019 Military Saves Saver Survey

- **ENCOURAGE AUTOMATIC** SAVING THROUGH SPLIT DEPOSIT
- EMBED THE MILITARY SAVES PLEDGE ON YOUR WEBSITE

"I PLEDGE TO SAVE MONEY, REDUCE DEBT, AND BUILD WEALTH OVER TIME.

I WILL ENCOURAGE MY FAMILY AND FRIENDS TO DO THE SAME."

The Military Saves Pledge

Military Saves believes that successful saving starts with setting a goal using the Military Saves Pledge. This is a tool that will help the saver to create a plan to reach their saving goal.

The pledge is successful because savers with a plan are twice as likely to save successfully for things like retirement and emergency savings.

That's what the Military Saves Pledge is a simple savings plan.

THE PLEDGE

Erst Name · Last Name pledge to save money, reduce debt, and build wealth over time

I will encourage my family and friends to do the same

Already taken the pledge? Military Saves encourages you to recommit to saving. Re-pledge today.

SET A GOAL AND MAKE A PLAN

total of \$0 to reach my savings goal.

I'm saving for: *		
choose a goal		,
Each month, I will save \$ 0	. At the end of 1	* months I will have saved a

KEEP IN TOUCH	
Civilian Email Address: *	
Confirm Civilian Email Address: *	
Installation Location: *	
Select installation location	•
Installation Name: *	
Select installation name	-
Branch of Service: *	
Please select service	•
Duty Status: *	
Please select your duty status	

Text To Pledge

- No internet connection or data necessary.
- Savers will receive saving reminders, tips, tools, and resources.
- Customize the messaging your Savers receive.
- Custom graphics for you to use and promote Text to Pledge.
- Up to 4 texts a month.
- Want your own keyword? Email us at info@militarysaves.org.

Online Pledge

- The Pledge is available by visiting: www.militarysaves.org/take-thepledge
- Civilian email addresses only please, this goes for all pledge options.
- Make sure you prompt individuals to select the correct installation name for tracking purposes, as well as for the Designation of Savings Excellence or Savings Champion award application.

THE MILITARY SAVES PLEDGE

The Pledge

LIFirst Name*1 [Last Name] pledge to save money, reduce debt, and build wealth over time. I will encourage my family and friends to do the same.

Already taken the pledge? Military Saves encourages you to recommit to saving. Re-pledge today.

Set a Goal and Make a Plan

I'm saving	for (circl	le a goal):*
EN	ERGENC'	Y FUND
	RETIREM	IENT
	EDUCAT	ION
L.A	RGE PUR	CHASE
DE	BT REPAY	YMENT
Each mon	th, I will	save S
At the en	d of	* months
\$	to re	ach my saving

1 am 14 years or older



Make a commitment to yourself to save money, reduce debt, and build wealth over time.

Text MILITARYSAVES to 877877

ndard carrier and message data rates may apply. ou may receive up to 6 messages per month. Text STOP' to cancel or "HELP" for assistance at any time.



MILITARYSAVES

<u>OR Pledge</u>

- New COVID-19 friendly option for 2021!
- When the individual scans the QR Military Saves Pledge page.
- We offer customizable QR codes.
- To request your QR code, please email us at info@militarysaves.org.

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INVESTMENT SAVINGS VACATION/SPECIAL EVENTS HOUSING TRANSITION FUND OTHER

. I will have saved a total of gs goal.

Paper Pledge

- 2021 will be the last year Military Saves will offer this option.
- Paper pledges must only be used if the other 3 options are not available to the saver.
- When inputting the pledge, please be careful when entering the email. If you can not make the email out, please STOP and do not enter! Contact a member of the Military Saves team for assistance.



code, it will take them directly to our



Embeddable Pledge Form

- The embeddable pledge form allows you to encourage individuals to pledge to save without ever leaving your website.
- Individuals who take the Military Saves Pledge will establish a savings plan by identifying a goal to save for and a plan to reach it. We will follow up through emails to support and keep them motivated to save. Savers can also opt into text messages.
- If you choose to place the Military Saves Pledge form on your website, we are able to track how many individuals pledge through your form and report that information back to you.
- The data we can share with you: Number of people who pledged, zip code, referral source, savings goal, and amount pledged (total and median). No personal information will ever be shared; please refer to our privacy policy for more information.
- Use data to describe savers who pledged through your form, (ex: "members or customers" pledged to save \$X amount during Military Saves Month).

NOTE The pledge form should live on a page dedicated to the form and not on any page that promotes a paid product or service.

THE PLEDGE

First Name

pledge to save money, reduce debt,

•

•

•

and build wealth over time.

I will encourage my family and friends to do the same.

Last Name

Already taken the pledge? Military Saves encourages you to recommit to saving. Re-pledge today.

SET A GOAL AND MAKE A PLAN

I'm saving for: *

choose a goal

Each month, I will save \$ 0 . At the end of 1 months I will have saved a total of \$0 to reach my savings goal.

KEEP IN TOUCH
Civilian Email Address: *
Confirm Civilian Email Address: *
Installation Location: *
Select installation location
Installation Name: *
Select installation name
Branch of Service: *
Please select service
Duty Status: *
Please select your duty status
Rank/Grade: *
Please select your rank

I am 14 years old or older.

TEXT MESSAGE SAVINGS REMINDERS

I want to receive text message savings tips and advice.

You are signing up for recurring messages from Military Saves. Message and data rates may apply. Text HELP for info. Text STOP to opt out. No purchase necessary. Privacy policy

Phone Number with Area Code

To request an embeddable pledge form please email us: info@militarysaves.org





Nick Jones

Director of Outreach

nick@mwachicago.com

444 North Wabash Chicago, Illinois, 60611 312.585.1760

credit union expertise

While MWA prides ourselves on our diverse client portfolio, we have extensive experience, knowledge and passion for working with credit unions. We have helped our clients grow membership, increase deposits and loans, and re-engage members for over 30 years.





MILITARY SAVES MONTH

LET MILITARY SAVES HELP YOU

achieve your savings and debt reduction goals. Make a commitment to yourself by taking the Military Saves Pledge. We will keep you motivated with advice, tips, and reminders sent by email or text message. Think of us as your own personal financial support system.

TAKE THE PLEDGE TO **SAVE AUTOMA**

MilitarySaves.org

*Use of U.S. Department of Defense (DoD) visual information does not imply or constitute DoD endorsement.

SAVE FOR THE NEXPECTE

COAST GUARD

LET MILITARY SAVES HELP YOU achieve your savings and debt reduction goals. Make a commitment to yourself by taking the Military Saves Pledge. We will keep you motivated with advice, tips, and reminders sent by email or text message. Think of us as your own personal financial support system.

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Take the Military Saves Pledge at MilitarySaves.org

SAVE FOR RETIREMENT

LET MILITARY SAVES HELP YOU achieve your savings and debt reduction goals. Make a commitment to yourself by taking the Military Saves Pledge. We will keep you motivated with advice, tips, and reminders sent by email or text message. Think of us as your own personal financial support system.

Take the Military Saves Pledge at MilitarySaves.org

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MILITARY SAVES MONTH

Take the Military Saves Pledge at MilitarySaves.org



Thank you

michaelwaters advertising

Nick Jones

Director of Outreach

nick@mwachicago.com

444 North Wabash Chicago, Illinois, 60611 312.585.1760

Military Saves Month 2021 Daily Themes

Military Saves Month is a widely recognized national campaign where thousands of organizations and installations join together to collectively encourage the military community to focus on their individual financial wellness. Over the course of a month we cover money-related topics from a relatable, down-to-earth, positive perspective. Savers end the month with tools, resources, and clarity on their current financial situation, new savings goals, and a realistic plan to achieve them. Each week of Military Saves Month has its own theme: Save Automatically, Save for the Unexpected, Save to Retire, Save by Reducing Debt, and Save as a Family.

<u>Week 1/Launch:</u> <u>Saving Automatically</u>



The easiest way to save is automatically! It doesn't matter how much or what you're saving for, when you make the smart decision to have a portion of your income automatically deposited into a savings account, you have increased your chance for success. On this kickoff week-and during the entire month--the focus is on motivating service members, military families, and veterans to take action by saving automatically through split deposit.

The past year has taught us that we have to be as prepared as possible for the unexpected. While we all have future savings goals, having a rainy day fund to support emergency needs should be a top priority. This week is focused on motivating service members, military families, and veterans to prioritize building an emergency savings fund.

<u>Week 2:</u> <u>Save for the Unexpected</u>



<u>Week 3:</u> Save to Retire



It's never too soon to prepare for retirement. In fact, the earlier you start to prepare the easier it is to save. Because we know that very few service members, military families, and veterans have a plan for retirement savings that will actually cover their desired lifestyle, during this week we'll focus on the importance of setting aside time to understand your retirement needs and making a plan to meet them.



It's time that we recognize that by paying down debt, service members, military families, and veterans ARE saving! Actively reducing your debt means you're saving on interest, avoiding late fees, and maintaining or increasing your credit score. This week is focused on why paying down debt should be acknowledged and celebrated as a form of saving and a component of your financial plan.

<u>Week 4:</u> <u>Save by Reducing Debt</u>

SAVE BY

LET MUTARY SAVES HELP YOU scheme your records and elder reduction posts. Male a commenter to yourcell by since the Mitary Soven Predge We will keep you moticated with advice, tps. and wainders set by wrast or set message. Third is an your any personn

Take the Military Saves Pledge at MilitarySaves.org

<u>Week 5:</u> Save as a Family



LET MUTARY SAVES HELP YOU across your surveys and determination occur. Helps a committee to you set by being the Miltury Savet Precise. We will keep sourcetanded with advise, type and were there your by source of the transaction Them of the samples where your the source of part evident.

How much better would our military community be with money if we empowered service members, veterans, and military spouses? What if we, as military families, had a plan and developed our strategy together? What if we were intentional about teaching good money and savings habits to our military kids from a young age? This week is focused on the tangible and intangible ways we can set ourselves up for success and positively influence and model for our children and teens when it comes to money, spending habits, and saving.



Successfully Participating in Military Saves Month



DoD Statement of Support

Military Saves is a participant in the Department of Defense Financial Readiness Network.

The Network was established to enhance the financial health of the Force using all available resources. The financial well-being of service members and their families is recognized as being an essential component of mission readiness. The Network provides a collaborative venue for Federal departments and agencies, as well as non-profit entities, to support the financial readiness of the military community.

To obtain a copy of the Military Saves Statement of Support, please visit our website: https://militarysaves.org/learn-moreabout-us/what-is-military-saves

Department of Defense Financial Readiness Network Statement of Support Offered by: **Consumer Federation of America**

The Consumer Federation of America (CFA) is a 501(c)(3) association of non-profit consumer organizations established to advance consumer interest through research, advocacy, and education CFA investigates consumer issues, behavior, and attitudes and uses this research in reports that assist consumer advocates and policymakers as well as individual consumers. We also work to advance proconsumer policies on a variety of issues before Congress, the White House, federal and state regulatory agencies, state legislatures, and the courts. CFA disseminates information on consumer issues to the public and news media, as well as to policymakers and other public interest advocates. Our research and advocacy work includes issues that directly affect military personnel, such as the Military Lending Act.

For the past 15 years, CFA has offered its research-based Military Saves (MS) Program to all Service members and their families to motivate, encourage, and support the development of a savings habit and financial stability. MS has also provided Personal Financial Managers, Personal Financial Counselors, financial institutions, and community organizations the resources to effectively support Service members in their journey to build wealth and reduce debt. Over 320,000 Savers have used the MS Pledge to identify and plan for their savings goals.

CFA and MS never promote specific institutions or products and are committed to ensuring that only safe and appropriate options and services are offered to Service members. Going forward, MS will remain a year-round effort, but will place new emphasis on using Financial Capability Month as the annual opportunity to provide organizations with resources and educational tools to help service members take positive financial action.

CFA recognizes that the financial readiness of Service members and their families is essential to the Department of Defense's (DoD) Total Force readiness.

CFA possesses valuable resources which align with the financial readiness needs of Service members and their families. CFA may enhance training and counseling offered by DoD to ensure Service members and their families are financially ready and possess the skills and resources to make informed financial decisions across the military lifecycle. Such resources may include access to financial education programs and materials, research, best practices in financial literacy, and emerging trends affecting the financial readiness of Service members and families.

Therefore, CFA, offers this Statement of Support as our commitment to improving and sustaining the financial literacy and preparedness of Service members and their families.

CFA, in offering its support, understands and affirms that it will abide by the federal statutes and regulations and DoD regulations and policies that serve as the basis for the Standards of Conduct, letailed below. By pledging our support, we:

- Will only provide financial education programs and materials if our organization is one of the following types of entities:
 - A qualified tax-exempt organization under sections 501(c)(3) or 501(c)(23) of title 26, United States Code.
 - A financial institution operating on a DoD installation under a valid operating agreement with educational program support limited to that installation.
 - An accredited non-profit academic institution.
- Will only conduct financial education on DoD installations at the express request of the installation commander and with the required Military Department approvals.
- Will, when delivering approved financial education programs and materials
 - Not use, under any circumstances, commercial agents, including representatives of loan, finance, insurance, or investment companies, to develop and disseminate information or provide educational programs for Service members on their personal financial affairs.



The Statement of Support replaces the yearly memorandum.

Commander's Guide

The Commander's Guide is a short two-page document that will help describe the benefits of installation participation in Military Saves Month.

This document will be extremely useful to explain Military Saves to new Commanders not familiar with the program.

This guide can be downloaded and printed by visiting:

https://militarysaves.org/organizations/military-saves-month

MILITARY SAVES MONTH COMMANDER'S GUIDE

This guide will help explain the benefits of Military Saves Month participation. Military Saves Month occurs annually during April and aligns with National Financial Capability Month, an effort by the Financial Literacy Education Commission and the Ready Campaign.

Why Participate?

Financial Readiness IS Unit Readiness

- If servicemembers and their families are feeling financially stressed, it can affect every aspect of their lives potentially impacting overall unit readiness.
- The compounding effects of poor credit and high debt can lead to loss of security clearances.

Did you know?

- \cdot 62% of military families experienced stress due to their financial situation.*
- Unexpected expenses are a top savings challenge for Military Savers (57%). **

 \cdot 60% of military families do not have enough in savings to cover three months of living expenses. ***

*2018 Blue Star Family Survey **2019 Military Saves Survey ***2017 MFAN Survey

80% of respondents say that taking the Military Saves Pledge has helped them save – 2019 Military Saves Saver Survey

Participation Guide

The participation guide was created to help you plan your activities during Military Saves Month.

This guide includes:

- About Military Saves Month
- Goals and Benefits of Participating
- How to Help Service Members Save

If this is your first Military Saves Month campaign, we encourage you to download the participation guide as a resource for planning. Together with this webinar, it will ensure your installation is successfully participating in the Month.

This guide can be downloaded and printed by visiting:

https://militarysaves.org/organizations/military-saves-month



Thank you for your interest in participating in Military Saves Month. You are part of a wide call to action that promotes automatic saving.

This participation kit will help you plan your activities during Military Saves Month, which occurs annually during April and aligns with National Financial Capability Month, an effort by the Financial Literacy Education Commission and the Ready Campaign.

This Kit contains:

- About Military Saves Month
- · Goals and Benefits of Participating
- How to Help Service Members Save
- Next Steps

Did you know?

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Digital Toolkit

The digital toolkit provides done-for-you social media graphics, resources and tools, sample emails, press releases, flyers and more!

Participating organizations can choose to create their own aligned content for the month, host events (both virtually and on-location), and more.

The biggest priority will be having a strategy to reach as many people in your community as possible during the month to maximize impact.

Access the toolkit: https://militarysaves.org/organizations/militarysaves-month/military-saves-month-2021-digital-toolkit



FOR ORGANIZATIONS

Receive News and Updates

Military Saves Month

Military Saves Month Sign

Designation of Savings Exc Military Saves Month

Military Saves Month 2021

Partner Resource Packets

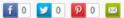
Partner Spotlight

Military Saves Meetings

Resource Links

Tip of the Day

Check out the guide from @C you to know which questions shopping for a financial advis http://ow.ly/rrjYO



FOR SAVERS	FOR ORGANIZATIONS	IN THE NEWSROOM	LEARN MORE ABOUT US	BLOG SEARCH				
HOME » FOR ORGANIZATIONS » MILITARY SAVES MONTH » MILITARY SAVES MONTH 2021 DIGITAL TOOLKIT								
Up	Military S	Saves Moi	nth 2021	🗊 o 🗹 o 🖻 o 🖾 I Digital Toolkit				
cellence for	Weekly Them	es		0.4				
	Military Saves Month Events Text to Pledge/QR Code							
Digital Toolkit	 Resources & Links #MSM2021 Participation Challenge Sign Up for Military Saves Month 							
	Military Saves Month is a widely recognized national campaign where thousands of organizations join together to collectively encourage the military community to focus on their individual financial wellness. Over the course of a month we cover money-related topics from a relatable, down-to-earth, positive perspective. Savers end the month with tools, resources, and clarity on their current financial situation, new savings goals, and a realistic plan to achieve them.							
	The Military Saves Pledge is the central tool that allows Savers to set a goal and make a plan to achieve better financial stability.							
CFPB that helps to ask when	Each week of Military Saves Month has its own theme: Save Automatically, Save for the Unexpected, Save to Retire, Save by Reducing Debt, and Save as a Family.							
or	Who can part	icipate?		MONTH				
	Military Saves Month participating organizations represent a diverse and impressive coalition of nonprofits, educational institutions, military services, employers, influencers, government agencies, and financial institutions. This outstanding collective serves our community of Military Savers who include service members, military families, veterans, and civilian employees of the Department of Defense. If you'd like to join us for Military Saves Month 2021 as a participating organization, click here.							
	We're signed	up, now what?	?					

Designation of Savings Excellence

About the Award

- The Designation of Excellence recognizes financial institutions that show exceptional achievement in Military Saves Month activities.
- The DOSE winners are selected by Military Saves with the support of a selection committee comprised of staff and leadership in all program initiatives.

<u>Eligibility</u>

- Signed up to participate in the current year of Military Saves Month.
- Demonstrated efforts in encouraging saving during MSM.
- Complete the Designation of Saving Excellence Application.
- Submission of samples of marketing materials.
- Shorter application process!



Recognition

- Military Saves Designation of Savings Excellence award.
- A digital seal to display on your website and share on social media.
- Recognition on MilitarySaves.org and a national press release.
- MS leadership will present members of AMBA and DCUC with their awards at the annual recognition events.

Questions?

Thank you to our program and project supporters for their generous donations:







